



Kontrolmatik Teknoloji Enerji ve Mühendislik A.Ş.

CUSTOMER SATISFACTION SURVEY

To make sure that our company provides you with better service and improves service/product quality, we kindly ask you to share your objective suggestions and thoughts with us.

Regards,

Date :...../...../20.....

Company:

Full Name:

Seal and Signature:

NO	AREA OF ACTIVITY	DEGREE OF SATISFACTION				
		Very good	Good	Fair	Inadequate	Undecided
1	Are our services and/or products safe?					
2	Are our services and/or products high quality?					
3	Were your demands met on time?					
4	Were you able to reach responsible personnel?					
5	Are our services and products comply with your sustainability goals and approach?					
6	How much have our services and products assisted your sustainability goals?					
7	Do our services and products meet the necessary environmental and social conditions?					

8	Do our services and products hold the certificates you need?					
9	How open is our company to innovations?					
10	Would you prefer benefiting from other services and products of our company?					
11	How satisfied are you from our company in general?					